



Carlton Christensen

Salt Lake City Council

District 1

How we set out to improve our technology and ended up being the change agents for promoting new organizational values



ProjectDox



City Council

PLAN REVIEW STAKEHOLDERS

Planning & Zoning

Building Permits

Fire

Engineering

Public Utilities

Transportation

Building & Zoning Enforcement Inspectors

Business Licensing

Wireless Access

Shared Data for Land Use Applications and ePlan Reviews

CITY GIS RESOURCES

Airport

Engineering

Transportation

Police & Fire

Planning

Public Utilities

Building Services

INTERNAL CUSTOMERS

Mayor's Office

City Council Office

Police

Property Management

Citizen Access

IVR Inspection Request

INQUIRY METHODS

Citizen Inquires

Developers

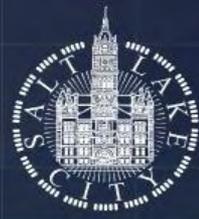
Contractors

Status of:

- Inspections
- Complaints
- Projects

EXTERNAL CUSTOMERS

Results



- All stakeholders are integrated into the same process. Increased accountability and transparency
- Robust data on any given process allows for more accurate assessment. Increased transparency, report ability, and accountability for all stakeholders



13 Modules 1 Database

	Module	
	Planning	
	Building	
	BusLic	
	CEDADMIN	
	DRT	
	Engineering	Street N
	Fire	
	GRNDTRANSP	
011	1395	HAZE
	OneStop	900 E
011	10	Planning
	Transmittal	EXCHAN
	Transportation	
011	714	Utilities
		ARAPEEI

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Walk-In Tracking



Application Type: [OneStop/WalkIn/NA/NA](#)

Address: [257 W. 200 N. Salt Lake City, UT 84111](#)

Owner Name: [XXXXXXXXXXXXXXXXXXXX](#)

Owner Address: [XXXXXXXXXXXXXXXXXXXX](#)

Application Name:

Description of Work: [Submitting for Minor Alterations](#)

Application Comments:

View ID	Comment	Date		
	Application Status: Left Code			
	Application Spec Info:			
	ONESTOP			
	Please choose the option that best describes the reason for your visit: Other (Please provide a detailed description below)			
	Do you have an active plan review in the system?: No			
	Do you have an active Building permit in the system?: No			
	Provide the tracking or permit # beginning with BLD here:: -			
	Requesting to see specific staff member:: -			
	Commercial: -			
	Residential: √			
	ONESTSF			
	Did this walk-in result in a Building permit?: No			
	Did this walk-in result in a Planning Petition?: No			
	Did this walk-in result in a DRT meeting being scheduled?: No			
	Workflow Status:			
	Task	Status	Status Date	Action By
	Sign In	Routed to Reviewer	09/01/2011	Marci Jacobson
	Front Line			
	Building Codes	End Consultation	09/02/2011	Timothy Burke
	Zoning			
	Structure			
	Fire			
	P.U.			
	Engineering			
	Transportation			
	Planning	End Consultation	09/01/2011	Nannette Larsen
	Closed			

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Development Review Team



Application Detail: [Detail](#)

Application Type: [DRT/DevTeam/NA/NA](#)

Address: [\[REDACTED\]](#)

Owner Name: [\[REDACTED\]](#)

Owner Address: [\[REDACTED\]](#)

Application Name: [\[REDACTED\]](#)

Application Status: [Closed](#)

Application Comments:

View ID	Comment	Date
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Condition Status:

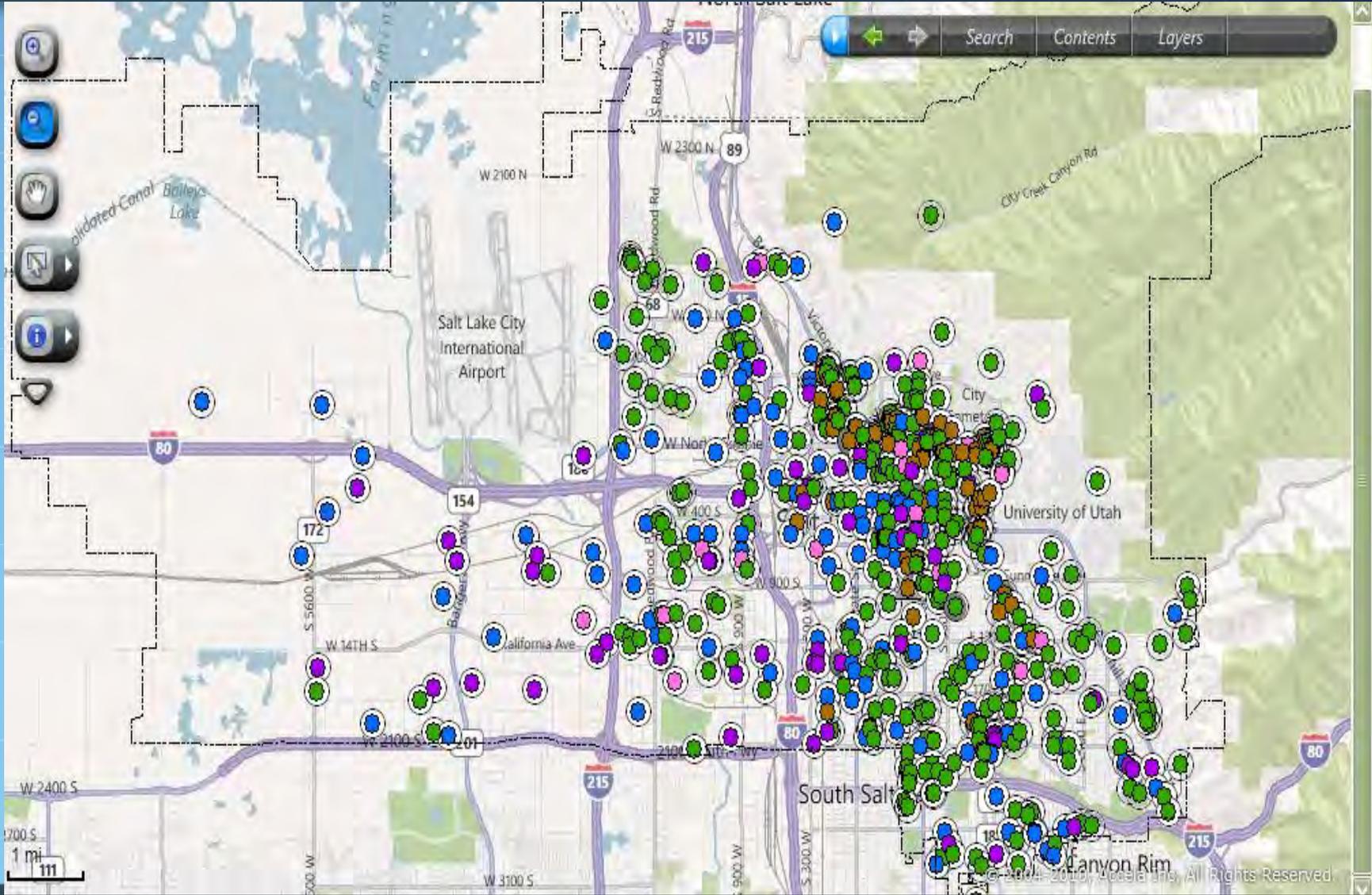
Condition Name	Status	Apply Date	Severity	Action By
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Workflow Status:

Task	Status	Status Date	Action By
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Application Acceptance	Accepted	08/08/2011	DeeDee Robinson
Building Review			
Planning Review			
Structural Review			
Economic Development			
RDA			
Property Management			
Business Licensing			
Urban Forestry			
Zoning Review	Comments	08/08/2011	Ken Brown
Fire Review			
Engineering Review	Comments	08/08/2011	George Ott
Transportation Review	Comments	08/08/2011	Barry Walsh
Public Utilities Review	Comments	08/08/2011	Brad Stewart
Closure	Emailed Notes to Applicant	08/10/2011	DeeDee Robinson

Mapping Planning Petitions



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Property Details

An aerial GIS map interface showing property details. A central pop-up window displays the following information:

Parcels: 16-06-127-020-0000

- [Buffer Selection](#)
- [Create Inspection](#)
- [Create New Record](#)
- [Export to CSV](#)
- [Remove](#)
- [Show Accela Record](#)
- [Show GIS Information](#)

The map shows several parcels with labels such as "PLNBOA2009-00364 Mercas Permitted Home Oc Open", "PLNBOA2010-00122 Ev Building - Rebuild Active", "PLNAPP 2009-00160 Bruce Board Appeal of Administrative Interpretation of 50' E South Top Active", "PLNBOA2010-00595 Brighton Gardens Active", "PLNBOA2009-00776 Stingham Home Occupation Active", and "PLNBOA2010-00351 309 East 100 South Rebuild Letter of Allowance Active". A purple parcel is highlighted in the lower-left quadrant. The interface includes navigation tools on the left and top, and a search bar at the top right.

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Record Details



Menu Help

+ Go To Summary

Application Detail: [Detail](#)

Application Type: [Planning/Board of Adjustments/Routine and Uncontested/NA](#)

Address: [265 E 100 S, Salt Lake City, UT 84111-1616](#)

Owner Name: [RAVEN ONE LLC](#)

Owner Address: [PO BOX 4902, CUMMING INV CO/ PHIL COOSAIA, JACKSON, WY 83001](#)

Application Name: [Grade Change - Raven One](#)

Description of Work:

Application Comments:

View ID	Comment	Date

Application Status: [Closed](#)

File Date: [09/04/2008](#)

Application Spec Info.:

Previous Legal Actions:	—
Type of Request:	—
Name of Company:	—
Type of Matter to be Considered:	—
Project Dox:	—

Application Spec Info. Table: USAGE

Date of Update	Type of Usage	Existing Property Use or Structure	Proposed Property Use or Struc

Condition Status:

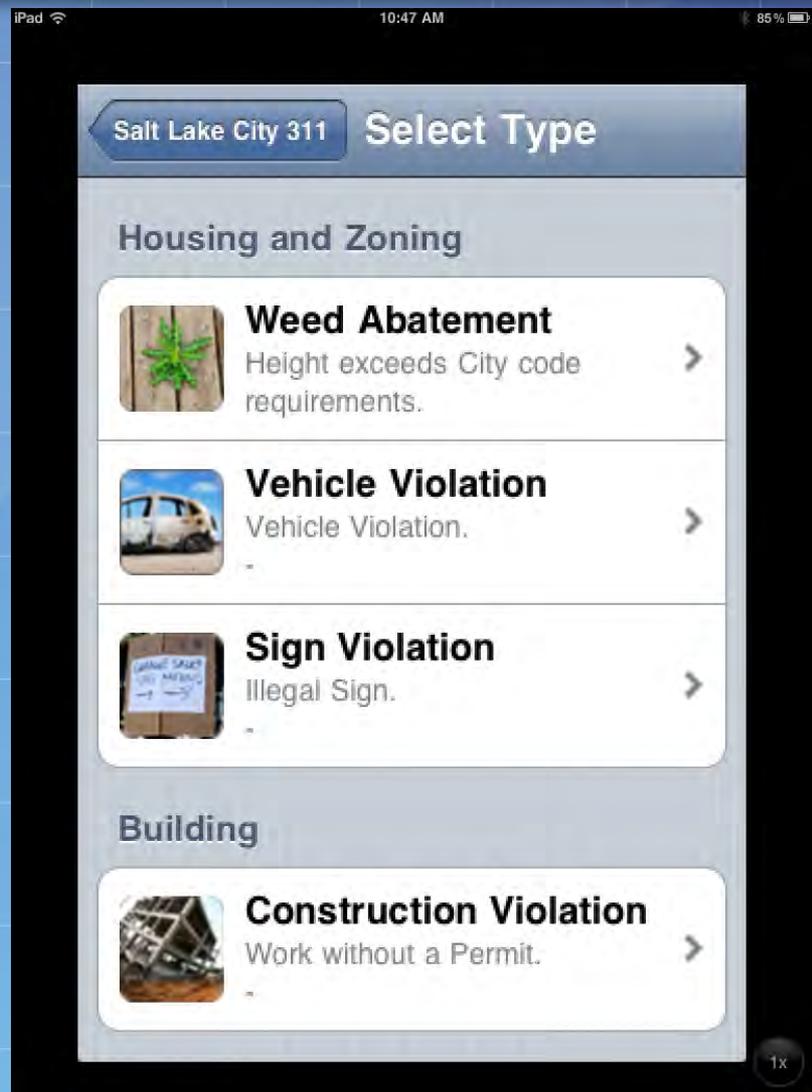
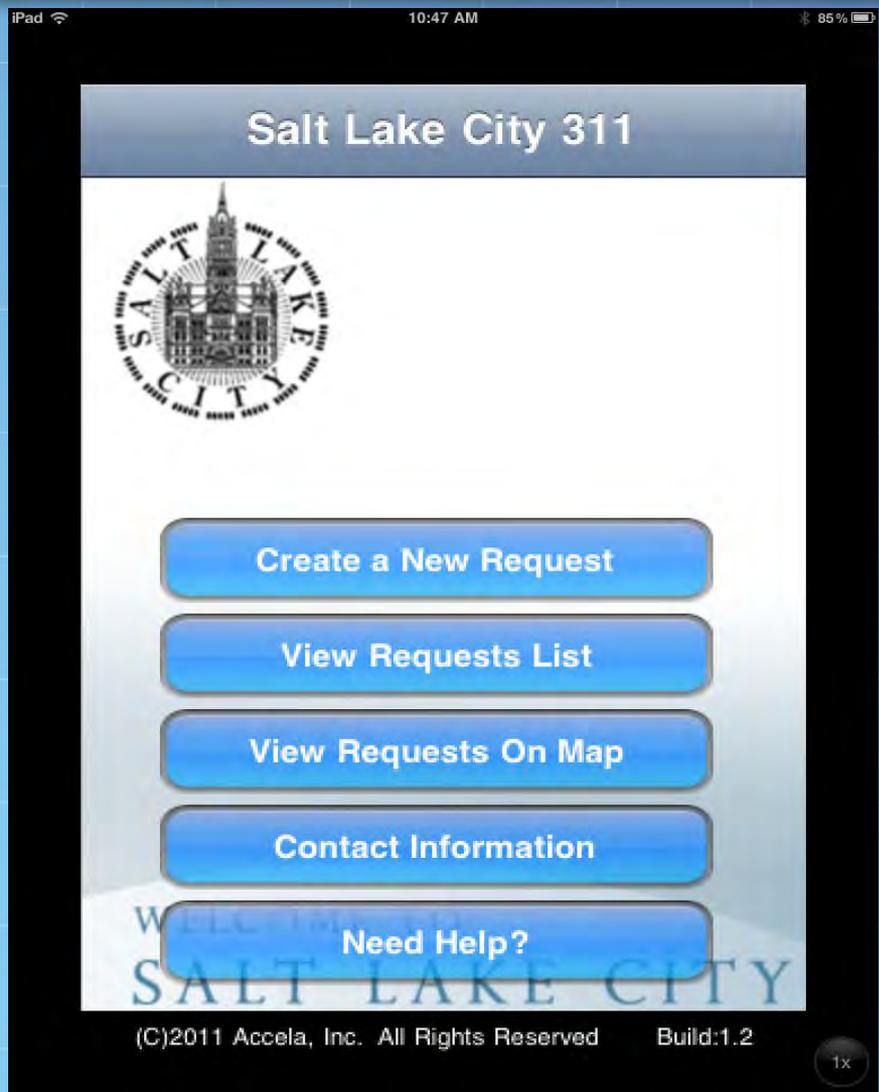
Condition Name	Status	Apply Date	Severity	Action By

Contact Info:

Name	Organization Name	Contact Type	Relationship	Address

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Accela 311



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Accela Analytics



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Accela Analytics



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Electronic Plan Submissions and Review



http://infograph.accela.com - ProjectBox - Microsoft Internet Explorer

ProjectDox

System Administrator

City of Scottsdale

Main Contact: Lora Benedict Phone: 602 971 6061

Folder: City of Scottsdale Drawings/Approved Drawings

Back Projects Profile Logout Admin

Task List Info Notes Email Edit

DC Green

- BuildingCodeAddr.pdf
- Final1004.pdf
- LU20060054comments.doc
- MAP.DRN
- opera_house.dwg
- Phoenix_Floor_Plan_6.dwg
- plan_layout1.dwg V2
- plan_layout1.pdf
- school_plan.dwg
- WT_Backbar_Shop.dwg

plan layout1.dwg V2

CISCO SYSTEMS
BUILDING 6, 1ST FLOOR
(1750 ZANKER RD.)
4/6/00

Layout1

Model

Start | SOW's... | AD-ST... | Conta... | My Do... | Micros... | http://... | Yahoo!... | My Documents | My Data Sour | 1:50 PM

infograph
City of Scottsdale





Design Build Template:

- Salt Lake City is leveraging the flexibility of the ePlan templates to create a platform where plans can be submitted and reviewed during the development process. Included in this project are the designers, owners and subcommittees, and all review disciplines.

- Goal: Maximize early reviews; minimize review times and surprises at permit issuance



Design-Build Template: City Creek



- We have developed a project using our design build template for the tenant Improvements of the City Creek Center.
- Project size over 25 Acres
- Base plans uploaded into project.
- Hundreds of TI plans to be submitted
- Each TI will show tie-ins to base plans



Archives and Digital Conversions



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Archives and Digital Conversions



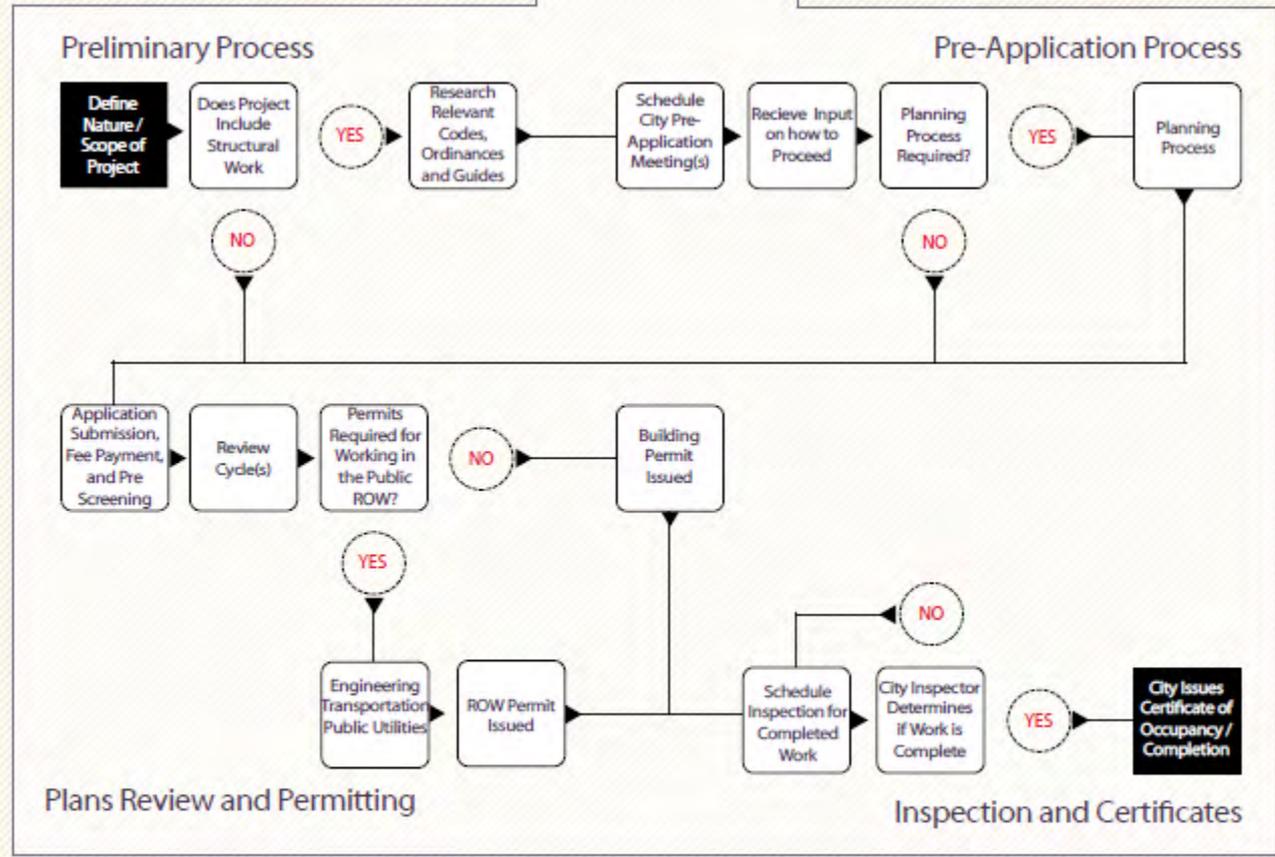
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SLC Building Design and Process Guide



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SLC Building Design and Process Guide



 Identify The City Process For This Project

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Contact Us



www.slcppermits.com



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