

Key Measures Being Taken by Retailers

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Operational Measures

- *Adjustment of Store Hours*
 - Provides additional time for orderly re-stocking of products
 - Provides dedicated time for cleaning and sanitizing
 - Provides a rest period for very weary employees
- *Elderly / At Risk Shopping Hours*
 - Many food retailers have established dedicated shopping hours for those who are elderly and most at risk
- *Prioritizing Orders (primarily on-line)*
 - Orders for essential goods (e.g. food, medicine, medical supplies, cleaning supplies) are being prioritized over those non-essential goods orders
- *Limiting Purchase Quantities*
 - Many stores have limited purchase quantities so consumers cannot hoard or stockpile essential products
- *Price Freezes*
 - Many retailers have frozen prices on essential goods despite increased demand and limited supplies

Employee Measures

- *Expanding Use of Paid Time Off*
 - Some stores are expanding the ability for employees to use their sick leave
 - Some retailers are awarding additional sick leave benefits if an employee has a COVID-19 event
- *Condensing Store Hours*
 - Shorter hours provide much needed rest periods for dedicated employees

Retail Concerns

- *Designation of critical infrastructure*
 - Ensure that all chains of distribution and their supporting suppliers that provide critical goods and services are allowed to continue to operate
 - If it becomes necessary to scale back production and/or distribution of goods that the state uses as light a touch as possible while still protecting public health
- *Communication*
 - Providing assurances to the public that the food supply chain is stable and safe
- *Resources*
 - Ensuring businesses are aware and have access to the state and federal resources that have been made available